

COMPLIANCE CODE OF CONDUCT



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Chairman's Compliance Commitment



At Sungrow, driven by our mission to "Clean power for all" and anchored by our core values—Honest & Reliable, Excellent & Open-minded, Innovative & Respectful, Customer First—we aspire to become a global player, known for our innovation, resilience, robust capability, and integrity.

We commit to integrity, transparency, and compliance with all applicable laws, regulations, and ethical norms of the jurisdictions where we operate. Our adherence to honesty, respect, environmental stewardship, and societal contribution has secured stakeholders trust, enhancing our brand and supporting sustainable growth.

Moving forward, we will advance our corporate governance, safeguard employee rights, engage in ethical business practices, meet our social obligations, and drive efficient, compliant operations for sustainable, high-quality growth. Compliance management will be prioritized as a critical initiative, with leadership actively participating and promoting full staff involvement. We commit to reinforcing our dedication to compliance across all business aspects, ensuring it is integral to our strategy and operations. This approach aims to cultivate a culture where compliance is foundational, refusing non-compliant practices and benefits to achieve universal compliance at all times.

Developing a corporate compliance system is an ongoing endeavor that demands collective effort. Our shared values will motivate every employee's commitment. The Compliance Code of Conduct serves as the ethical guideline for Sungrow and all its members. We strongly encourage everyone in Sungrow to actively engage with it, uphold regulatory standards, and contribute to our sustainable growth and the mission to "Clean power for all".

Cao Renxian

Chairman of Sungrow Power Supply Co., Ltd.

Core Philosophy



Mission

Clean power for all



Vision

To be the global leader of clean
energy conversion technology





Core Values

Honest & Reliable,
Excellent & Open-minded,
Innovative & Respectful,
Customer First



Sustainable Development Concept

Green Mission Better Life





Description of the manual

The Compliance Code of Conduct outlines the key policies and standards of conduct applicable to the company's global operations. However, as applicable laws and regulations, government policies, international treaties, commercial cultures, etc., may vary from country to country or region, when there is any conflict between the provisions of Compliance Code of Conduct and the laws and regulations applicable in the country or region where the business is operated and managed, the matter shall be reported to Legal & Compliance Department in a timely manner and necessary adjustments shall be made in implementation taking into account the laws and regulations and the principle requirements of Compliance Code of Conduct. If there is only a difference in the set standards, the more stringent standards shall apply; where there are no explicit requirements in the applicable laws and regulations, the Code of Conduct for Compliance shall apply.

The Compliance Code of Conduct is applicable to all directors, supervisors, senior managers, and employees of Sungrow and its subsidiaries. The personnel who engage in work on behalf or as an agent of Sungrow and its subsidiaries or branches or personnel of third parties who provide labor services to Sungrow shall also abide by the relevant provisions of the Compliance Code of Conduct.

Every member at Sungrow shall consider the following points with a sense of ownership when making business decisions:

- Is the behavior consistent with the core values of Sungrow?
- Is the behavior consistent with laws and regulations, government policies, and the internal system and process of Sungrow?
- Will the behavior affect the high-quality and sustainable development of Sungrow?
- Will the behavior have a negative impact on the brand image or reputation of Sungrow?

If you have doubts about any of the aforementioned issues, your decision may be subject to compliance risk. Please consult with the superior or Legal & Compliance Department before making any decision.



Basic Principles



Leaders lead compliance

The main leaders in charge of each business department, independent operating subsidiary, and functional department shall practically regard compliance management as the "top leader" project and earnestly perform the duties of the first responsible person in compliance construction, ensuring the leadership to take the lead and all staff to participate in.

Adherence to the red line principle

Take compliance as the precondition for the operation of businesses, never do anything illegal or ask for non-compliant benefits, and achieve compliance for everyone, everything and all the time.

Adherence to coordinated interaction

According to the actual situation, we shall establish and improve the cooperative operation mechanism of compliance management and legal management, internal control, risk management, audit supervision, etc., strengthen overall planning and coordination, avoid overlapping and duplication, and improve management efficiency.

Any management of business must manage compliance

According to the requirement that any management of business must manage compliance, compliance management and business development shall be studied, arranged, promoted, inspected, and assessed simultaneously, in an effort to construct a favorable ecology of comprehensive compliance management.

Adherence to comprehensive coverage

Compliance requirements are embedded in all aspects of operation and management, running through the entire process of decision-making, implementation, and supervision, and is implemented by all business departments, independent operating subsidiaries, functional departments, and all employees, realizing multi-party linkage and up-and-down connection.

Code of Conduct



Continuous improvement of corporate governance

Corporate governance

Promote healthy, efficient, and sustainable development of enterprises through lean and excellent operation, and create long-term opportunities for enterprises to undertake environmental and social responsibilities. We shall insist on the implementation of comprehensive risk management, the formation of a full compliance culture, adherence to the principles of transparency and compliance to minimize corporate risks. We strictly abide by the requirements of listed companies, commit to establish and continuously improve an internal governance system with clear powers and responsibilities, smooth operation and effective cooperation, complete internal decisions in accordance with legal procedures, and all internal institutions carry out operation and management activities within the scope of power in accordance with the law.



What does every member at Sungrow do?

- Follow the corporate governance structure, abide by various rules, regulations, and policies, implement the company's decisions and instructions, and maintain the normal operating order of the company.
- Without the authorization of the company, it is not allowed to disclose unpublished company information in the name of the company or individuals.
- Employees shall not allowed to disclose inside information to any outsiders including family members, or use inside information to directly or indirectly participate in securities transactions of Sungrow or other listed companies, or propose others to buy or sell relevant securities by using the insider information.
- Actively participate in and improve the internal control system, strictly abide by professional ethics, and proactively prevent various risks of the company.

| Knowledge points |

What is inside information?

Information that has not been unpublished in the context of securities trading activities that relates to the company's operations, finances, or has a significant impact on the market price of the company's securities.

What are the main types of "unpublished company information"?

- Significant changes in the company's business policy and scope of operations.
- The company's major investment behavior, major decisions on the purchase of property, and important contracts concluded by the company, which may have a significant impact on the company's assets, liabilities, equity, and operating results.
- The company has incurring material debts or has failed to pay off the due material debts.
- Major changes in the external conditions of the company's production and operation.
- Other important information that may cause fluctuations in the company's stock price.





Product quality and safety

We pursue excellent quality, devote ourselves to enhancing the quality and safety of products, attach importance to feedback from customers and society, provide safe and reliable products and services for society and customers, and continuously improve to meet reasonable expectations of customers and society.



What does every member at Sungrow do?

- Effectively implement the requirements of the quality management system, strictly monitor and verify all quality data, ensure the authenticity and effectiveness of the data, and never conceal or tamper with the data.
- Strictly abide by the relevant standards and testing procedures, and repeatedly verify to ensure the quality and safety of products at all stages, from research and manufacturing to transportation, storage, and sales.
- Strictly follow the provisions of the supply chain management system and forbid lowering standards and concessions.
- Pursue excellence. Opinions and suggestions on complaints, accidents, or safety-related issues caused by products shall be reported in a timely manner, and properly handled on the basis of facts-finding for continuous improvement.



Environmental protection

We insist on green operation, always abide by the applicable environmental protection laws and regulations of the countries or regions involved in our business, increase the proportion of renewable energy, systematically promote energy conservation and emission reduction, and realize the enterprise's carbon neutral goal through green production and operation. Build a sustainable, low-carbon supply chain and work together with partners to achieve net zero emissions in the entire value chain as soon as possible. Through product and service innovation, promote the recycling of resources, maintain biodiversity, help protect the ecological environment, and promote harmonious coexistence between enterprises and nature.

What does every member at Sungrow do?

- Use all kinds of resources and energy in a scientific, efficient, and economical manner, and give priority to the use of environmentally friendly raw materials, clean energy, and renewable resources.
- Actively participate in training and public welfare activities related to environmental protection knowledge and skills, and continuously improve environmental protection risk identification ability and relevant professional skills.
- Carry out environmental compliance management according to regulatory requirements, such as applying for environmental permit documents according to law, implementing environmental monitoring, controlling pollutant emissions, and paying attention to environmental responsibilities, etc. If any potential environmental hazard is found, it shall be reported immediately and necessary and safe measures shall be taken.

Finance and Tax Payment According to Law

We promise to have law-abiding compliance, honesty, transparency, and stable operation in the group's finances and tax compliance. Sungrow strictly abides by the financial and regulatory requirements of the countries or regions involved in its business and tax, endeavors to improve the level of financial management, adheres to the financial management principles of industry and finance integration, precision and efficiency, digital drive, and safety compliance, helps to promote the enhancement of operational efficiency and benefits, as well as prevents and controls operational risks.

What does every member at Sungrow do?

- Abide by the financial system, understand the examination and approval process, expense reimbursement standards, and internal control measures, and strictly prohibit falsification, including but not limited to fabricating false business implementation or activities, subsidies or allowance and other arbitrage costs; tampering with business activity records and reimbursing expenses in excess of the actual expenditures; providing false invoices or forging receipts for reimbursement; forging reimbursement signatures for approval, attached materials thereof, etc.
- Abide by national and local tax laws and regulations, timely, truly, and accurately declare all kinds of taxes and fees and pay them on time, and fulfill the civic obligation of paying taxes according to the law.



Asset management and utilization

We actively protect and reasonably use the company's assets to prevent waste, illegal occupation, concealment or abuse.



What does every member at Sungrow do?

- According to the company's regulations, keep and use the company's assets and ensure that they are used for legitimate purposes. It is strictly prohibited to illegally acquire, use, and disclose the company's intellectual property and non-patent technologies, etc. It is strictly prohibited to disclose or divulge the company's confidential information. Necessary preventive and corrective measures shall be taken against infringement or disclosure of secrets or potential infringement or disclosure of secrets.
- The use of company assets shall be based on the principles of safety, science, rationality, and high efficiency to avoid waste or abuse.
- Do not use the company's assets to make profits for individuals or third parties.
- Consciously safeguard the reputation of the company and personal actions and remarks shall not damage the reputation of the company.
- Without the written authorization of the company, it is not allowed to accept any type of media interview in the name of the company, to express opinions in the name of the company or the company's employees in the media, or to publish text, pictures, audio, video, and other information in the name of the company in any type of media. When participating in conferences, forums, seminars, and other related activities, the statements published shall conform to the company's core values and the requirements of the code of conduct.



Knowledge points

What are the assets of the company?

The company's assets include capital, fixed assets such as office space, plants, equipment and tools, inventories, office equipment and other current assets or long-lived assets, stock rights, land use rights, confidential information, brand goodwill, intellectual property rights, non-patent technologies, business opportunities, information assets, etc.





Intellectual Property and Protection of Trade Secrets

We adhere to the strategy of "intellectual property escorts the Sungrow industry," properly protect our intellectual property and trade secrets through legal means, respect other people's intellectual property rights and trade secrets, and use the relevant intellectual property rights and trade secrets we have under the premise of compliance.



What does every member at Sungrow do?

- Patents for invention made by performing work tasks or using resources dominated by Sungrow are service inventions. When the above-mentioned results are obtained in the work, it shall be immediately reported to the superiors or the intellectual property center, and efforts shall be made to protect and reasonably use the rights.
- Without the consent or authorization of the company, it is not allowed to transfer, disclose, copy, store, keep, tamper with or destroy all intellectual property rights and business secrets of the company.
- Strengthen confidentiality awareness, abide by confidentiality requirements, avoid discussing confidential company information in public, and take necessary confidentiality measures when dealing with sensitive information. No matter whether in-service or out-of-service, such disclosure is not allowed. When disclosing confidential information to people outside the company due to business needs, a confidentiality agreement shall be signed in advance.
- Do not infringe on the intellectual property rights and trade secrets of others.



Information Security and Privacy Protection

We comply with the laws, regulations, and regulatory requirements on information security and data acquisition, storage, processing, transmission, and protection in the places where we operate and comply with relevant laws, rules, and international treaties to improve the information security compliance management system. Establish a feedback mechanism, effectively receive reasonable suggestions from relevant parties, prevent any violation of the regulatory requirements or intentional infringement of the rights and interests of others, simultaneously protect our own legitimate rights and interests from infringement, and ensure the integrity, accuracy, controllability, and confidentiality of the information possessed by the group.



What does every member at Sungrow do?

- Express the purpose of information and data collection, and only collect necessary information and data.
- Except for the circumstances permitted by law, when handling personal information, the consent of relevant subjects shall be obtained first, the information or data subject's reasonable requirements shall be timely responded to, and the relevant information and data shall not be disclosed without authorization.
- Strictly comply with the confidentiality laws and regulations of the country or region where the business is located and the provisions of the company's confidentiality system to protect the collected personal information and other data.
- Avoid leaving unnecessary personal information on office space, office phones, office computers, and other office equipment uniformly distributed by the group, and pay attention to the protection of our own privacy.
- Strengthen information security awareness and immediately stop and report leakage incidents and hidden dangers so that the company can take the necessary measures in time.

Adequate protection of employees' rights and interests

Respect and equality

Every member at Sungrow is our most precious wealth. We strive to create a warm, pleasant, and safe working environment, pay attention to the physical and mental health of employees, provide diversified, inclusive, equal, and positive development opportunities for all employees, and respect, encourage, and empower every employee.

Sungrow abides by the basic human rights concepts generally recognized by the international community, such as the United Nations Guiding Principles for Business and Human Rights and the Universal Declaration of Human Rights, and provides necessary safeguards. We respect and accommodate the diversity of our employees, honor different opinions, views, and beliefs, devote ourselves to providing fair development opportunities to every member at Sungrow, strictly prohibit sexual harassment and other workplace harassment, and promote the formation of a harmonious and inclusive work environment.

What does every member at Sungrow do?

- Abide by Sungrow's core values of honesty and trustworthiness, integrity and self-discipline, equal treatment, mutual trust, and respect.
- All forms of discrimination are prohibited, including but not limited to discrimination based on nationality, sex, race, religion, ethnicity, customs, dress, cultural differences, etc.
- All forms of harassment are prohibited, including but not limited to inappropriate remarks, verbal threats, poor treatment, personal attacks, and other types of negative behavior.
- Prohibit all forms of forced labor, including but not limited to prison labor, slave labor, labor under intimidation or threat, and any other forced or involuntary labor, and refrain from doing business with any third party engaged in trafficking in persons or forced labor.



Occupational Safety and Health

We adhere to the concept of "people-oriented, life first" and strictly abide by occupational health and safety-related laws and regulations. We comprehensively identify occupational health and safety risks and take control measures to reduce existing or potential dangers, carry out occupational health and safety education and training to raise the awareness of employees, provide appropriate personal protective equipment to safeguard the safety and health of employees, and encourage employees to participate in the management of occupational health and promote the formation of a healthier and safer working environment.

What does every member at Sungrow do?

- Fully understand the potential risks and challenges in the working environment, understand the safety regulations and procedures related to our posts, and keep alert at all times.
- Strictly abide by the company's various occupational health and safety systems and safety operation procedures, correctly use labor protection equipment, personal protection equipment, and other various types of equipment, and ensure that our behavior meets the safety requirements.
- Strictly abide by relevant health and safety standards to prevent the spread of diseases.
- Abuse of drugs is prohibited, and use of drugs for any health problem shall be under the proper guidance of a doctor.
- Actively cooperate with the company in the work related to occupational health and safety management, provide opinions and suggestions, and report risks, hidden dangers, or accidents found in occupational health and safety to the superior supervisor or safety management personnel in time to ensure that timely measures are taken to deal with them.
- Actively participate in occupational safety and health training and publicity activities, increase our awareness of occupational safety and health, and master emergency knowledge and skills.





Conflict of interest

We endeavor to avoid any situation in which personal interests come into conflict with or are likely to cause conflict with the interests of companies and always adhere to safeguarding the interests and reputation of enterprises. Simultaneously, in order to protect its own interests, Sungrow requires employees and their families to abide by relevant restrictions after their termination of employment.



What does every member at Sungrow do?

- Ensure that there is no conflict between personal activities and interests and their work responsibilities at Sungrow, and try to avoid conflicts of interest. In case of any conflict or potential conflict between the interests of the company represented by the performance of work duties and the interests of individuals or related parties (such as relatives, enterprises, and organizations run by themselves or their relatives, etc.), which may affect the loyalty obligations to the company, the employees shall choose to avoid and take the initiative to report in time, and shall not damage the interests of the company in pursuit of personal interests.
- Do not provide company information or labor services for competitors; not engage in part-time jobs that may affect the interests of the company without the approval of the company.
- Do not take advantage of the company's trading opportunities.
- Abide by laws and regulations related to competition restrictions and relevant company systems.

| Knowledge points |

What is the employee conflict of interest?

It refers to the conflict between the company's interests and their own personal interests when employees perform their duties. Examples include the following situations:

Employees or their associates have the rights and interests of other companies

- Holding any interest in a company that competes with the company (except for investments where the interest is acquired through the securities market and only less than 5% of the company's issued and outstanding interests are held);
- Holding any interest in a company with which the company does business (e.g., a supplier, customer, or agent of the company) (except for investments where the interest is acquired through the securities market and only less than 5% of the issued and outstanding interests in the company are held).

Employees or their associates have related party transactions with the company.

- Lend to, guarantee loans for, obtain loans from, or obtain loans with the assistance, of individuals or organizations with whom the company does business (e.g., the company's suppliers, customers, or agents) (other than normal lending with financial institutions);
- Enter into any form of business dealings with the company, or to facilitate any affiliated person to enter into any form of business dealings with the company. This includes but is not limited to the purchase or sale of goods, other assets, the provision or acceptance of labor, agency, leasing of assets or equipment, the provision of funds (including in-kind forms), joint research and development projects, the signing of licensing agreements, gifts, or the conclusion of any non-monetary transaction that would cause the employee himself or herself or their associates to become a customer, agent, distributor, or supplier of the company, or to enter into any other transactional relationship.

Employment relations or activities with the company's competitors

- An employee is simultaneously employed by the company's competitor or has any connection with the company's competitor in any way (including consulting, counseling, volunteering or other similar activities) and engages in other activities that can be reasonably expected to promote the interests of the competitor but harm the company's interests, including but not limited to becoming the supplier, customer, or agent of the competitors.
- During the period of employment in the company, employees or their associates sell any products that compete with the company's existing or potential commercial activities or provide any services that compete with the company's existing or potential commercial activities.

Who are employees' associates?

Employees' associates generally refer to their close relatives: parents; spouse; brothers and sisters; children; parents of spouses, spouses of children, brothers and sisters of spouses; and spouses of brothers and sisters. Simultaneously, employees and persons acting in concert with employee associates (i.e. a natural or legal person who has a partnership, cooperation or joint operation with the employee) and special relationships with employees (other persons with common interests) are also employees' associates.

Carry out commercial activities in good faith

Anti-corruption

We hold a "zero tolerance" attitude towards corruption, establish a transparent, fair, honest, and clean external cooperation relationship, actively build a corruption prevention system, establish an efficient, smooth, open, and transparent reporting and complaint channel, and form a self-discipline consciousness of "not want to corruption" by strengthening the deterrent force of "not daring to corruption," so as to ensure the compliant, orderly, and efficient operation of the group's business.

What does every member at Sungrow do?

- It is strictly prohibited to take advantage of one's position to solicit or misappropriate property owned or managed by the company, directly or indirectly.
- Strengthen self-restraint. In handling official business, strictly abide by the bottom line and shall not be allowed to engage in power-money transactions. It is not allowed to accept or demand any form of property or benefit from the company's partners and their personnel that exceeds the specified value. It is not allowed to have improper economic exchanges with subordinates or partners and their personnel. It is not allowed to take advantage of the positions to seek private benefits.
- Courtesy shall be paid attention to when refusing gifts, meals, or other entertainment activities, and relevant policies of the company shall be explained to the other party in due time.
- Gifts that cannot be rejected or returned due to various reasons shall be submitted to the company with an explanation and registration.
- If you know about accepting bribes, you must resolutely and promptly report them to the company.
- Participate in anti-corruption work, actively cooperate with relevant investigations of the company and relevant departments, truthfully provide evidence, and do not conceal or give false evidence.



Anti-bribery

We oppose any form of bribery, but we do not restrict legal and ethical courtesies. We comply with anti-bribery laws and regulations, government policies, international conventions and treaties, and relevant group internal control systems in the countries or regions we are involved in, always operate our business with integrity and honesty, and strictly comply with high standards of business ethics.



What does every member at Sungrow do?

- It is prohibited to make unlawful payments in any manner to state officials, partner staff, and their relatives or friends to influence their actions or decisions, including decisions not to act, or to induce state officials to use their influence to affect governmental actions or decisions to assist Sungrow in obtaining or retaining business.
- Gifts, catering, or other entertainment activities must conform to the prevailing commercial practices. Gifts shall reflect the company's image and culture. Cash, precious metals, stored value cards, consumption cards, valuable securities practices, and luxury goods are not allowed to be presented. Business entertainment shall adhere to the principles of compliance, thrift, reasonableness, and necessity.
- Travel expenses provided to external personnel shall have reasonable commercial purposes and conform to commercial practices and the integrity requirements of the known recipient organization. Improper entertainment activities, including but not limited to illegal activities, immoral activities, or pornographic activities, shall not be provided to external personnel.





Fair Competition and Antitrust

We comply with the antitrust laws, anti-unfair competition laws, and other laws and regulations related to market competition in the places where we operate, actively participate in the establishment and maintenance of a fair, competitive, and orderly market environment, and prevent and resist monopolization, abuse of dominant positions in the market, and concentration of operators.

What does every member at Sungrow do?

- Understand the antitrust and anti-unfair competition laws, regulations, and business practices applicable in the countries or regions where we operate or do business, and carry out relevant business activities in accordance with the law.
- We shall not use industry associations and other relevant organizations to contact or communicate with competitors in violation of laws and regulations or the group's systems; we shall not exchange or discuss with competitors competitively sensitive information, including but not limited to pricing terms, costs, customer information, production or capacity data, future business plans or capital expenditure plans, etc., with respect to third parties.
- Do not use espionage, bribery, theft, etc. to obtain competitive intelligence or maliciously disseminate false information about competitors or their products and services.



Anti-money laundering

We comply with relevant laws and regulations on anti-money laundering, comply with the requirements of the group's financial system and management processes, do not accept cash payments that do not comply with the regulations, do not make payments to non-transaction accounts as well as non-normal accounts, and fulfill our anti-money laundering responsibilities and obligations.



What does every member at Sungrow do?

- Strictly abide by the company's capital management system, record fund transactions truthfully and accurately, and keep bank documents, business vouchers, account books, and other financial information to ensure that each fund transaction is documented and the flow is transparent.
- Strictly comply with anti-money laundering related regulations, register and retain information when suspicious situations are detected in the course of work, and report to the group's finance center and Legal & Compliance Department in time. If necessary, report to the relevant regulatory authorities under the guidance or accompaniment of the finance and compliance department.



Trade Control and Import and Export Supervision

We comply with applicable laws and regulations on customs import or export supervision, export control, and sanctions or counter-sanctions in the countries and regions where we do business, as well as relevant international conventions and treaties, and continuously pay attention to and follow up on changes in relevant laws and regulations as well as policies, fulfill our compliance commitments to our partners in accordance with the law, and actively undertake the corresponding compliance obligations.



What does every member at Sungrow do?

- Pay attention to and learn about laws, regulations, and regulatory requirements, and follow the internal trade compliance system and process.
- In terms of customs' import and export regulations, the regulatory requirements of different countries or regions on import and export shall be considered simultaneously, and the necessary due diligence and full-process planning shall be done in advance to ensure the smooth operation of the relevant business.
- If the relevant business is found to be high-risk or difficult, professional advice shall be obtained in a timely manner through Legal & Compliance Department.

Actively fulfill social responsibilities

Community Integration and Communication

We are committed to actively carrying out social communication and public welfare activities, paying attention to the relationship with the places involved in the operation, making more contributions to society and integrating the enterprises with society. Sungrow encourages employees to participate in social welfare activities and other activities that are consistent with the group's mission.



What does every member at Sungrow do?

- Abide by the applicable laws and regulations in the place of work, respect local culture and business customs, and maintain good interaction with the locality.
- Maintain necessary communication with the competent government departments and social organizations in the place where we work, strive to promote their understanding and support of the company's business development and business activities, and actively participate in local public welfare volunteer, cultural, and various exchange activities.
- In case of public events, public relations crisis and other events that may harm the interests of the company, it shall timely report to the superior or competent department.





Social responsibility

Sungrow adheres to corporate civic responsibility, continuously launches public welfare investment and voluntary activities in the fields of ecological protection, energy conservation and emission reduction, educational support, poverty alleviation, community development, and disaster assistance, strives to serve society with professional knowledge, encourages more employees to participate in public welfare undertakings, and creates wider and longer-term social values.



What does every member at Sungrow do?

- Establish correct values, define one's mission and responsibility in the organization, realize that one's work is closely related to the development of the organization, and be able to realize the social value created by one's own value and contribution.
- Pay attention to the sustainable development of oneself and the organization. Through rational use of resources, reduction of environmental impact, fulfillment of corporate social responsibility, and other means, the organization shall be pushed forward towards sustainable development through individual actions to improve the organizations' social reputation and competitiveness.
- Take part in the volunteer activities of the government, community organizations, and companies in the spare time to increase the sense of social responsibility and teamwork ability.



External donation

We actively participate in charitable causes, support the development of the places where we operate, and participate in donation activities under the premise of complying with applicable laws and regulations. In the event of a major disaster or an urgent need for humanitarian assistance in the place of operation, Sungrow shall provide the necessary funding or assistance according to the actual situation. Donations must comply with applicable laws and regulations, and the use of donated funds shall be in accordance with the law. Donations that violate laws and morals shall be eliminated.



What does every member at Sungrow do?

- All external donation activities shall be managed by the group brand center in a unified way to ensure that the objects, causes, amounts, and methods of donation comply with the company's system requirements. Employees are not allowed to carry out or participate in donation activities in the name of the company without authorization.
- Before donating, verify the identity information of the opposite party of the donation, clarify the purpose and use requirements of the donation, sign the necessary agreements, and keep relevant records.
- Do not use foreign donations to ask for or accept kickbacks, commissions, information fees, labor fees, or other improper benefits.
- Do not make any donations that may damage the image and reputation of the group.

Contact us



Sungrow has established a system of reporting and appealing, standardized reporting and appealing procedures, and continuously strengthened the protection of the legitimate rights and interests of whistleblowers and persons being accused. It prohibited any department or individual from preventing, intimidating, or suppressing the whistleblowers from reporting under any pretext or by any means, and also prohibited retaliation against the whistleblowers.

If you have any comment or suggestion regarding the reading or use of this Code of Conduct, or if you know that a violation or suspected violation of the Code of Conduct has occurred, you may consult or report through the channels listed below. Any consultations or reports shall be handled in strict confidence and appropriately.

 **Legal & Compliance Department's consultation E-mail:**

compliance@sungrowpower.com

Audit and Inspection Department 's reporting E-mail:

complain@sungrowpower.com

 **reporting telephone number:**

0551-65326873

 **Wechat:**

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